

Precautionary call for safety check/user inspection

EDELRID HMS Bulletproof Triple / Triple FG

Issued by EDELRID, GmbH & Co. Isny, Germany 07/17/2018

FAQ's

Why is EDELRID issuing the precautionary call for a safety check on the HMS Bulletproof Triple/Triple FG?

- One carabiner was found to have a defective gate.
- EDELRID wants to ensure that there are no further carabiners with defective gates in circulation.
- So far, 12,000 of this carabiner type have been manufactured. Of these 12,000 carabiners, 6,500 still at the EDELRID warehouse have been checked and no further defects have been found.

Was there an accident involving the defective carabiner?

No. The defect was discovered during a visual inspection. There was neither an accident nor injuries.

Who are the major retailers who I might have purchased one of the effected units from?

Major retailers include, but are not limited to; Backcountry.com, Moosejaw Mountaineering, Mountain Equipment Coop, Neptune Mountaineering, and Outdoor Prolink.

What is the technical background to this precautionary call for a safety check?

On a single carabiner, the rivet attaching the gate to the carabiner body was not riveted correctly and could become detached from the gate.

Which batches are affected?

This precautionary call for a safety check concerns carabiners with manufacturing codes 2018 01 and 2018 02. These are the first production batches of this particular carabiner. There are no earlier batches. Later batches (for example 2018 03 or 2019 01) are not included in this precautionary call for a safety check.

Where can I find the batch number on the carabiner?

The manufacturing code is located on the outside of the closed carabiner spine.

What should I do if I discover a defective carabiner?

Immediately cease to use it and send it to EDELRID. The carabiner will be replaced free-of-charge.

Please mail to:

EDELRID North America
736 SW Umatilla Ave. Suite H.
Redmond, OR 97756